

Transparency

The 2010 FCC's Open Internet Order and the repeal of Title II classification has dismantled bans placed on companies that provide broadband service. Providers are now permitted to block, throttle, and prioritizing content transmitted over its networks and monetize this process, to the detriment of their other customers. The FCC has now shifted the responsibility to the providers to decide how it treats the traffic on its networks and disclose its management practices in accordance with 47 CFR § 8.1(a) (2018 FCC Restoring Internet Freedom Order – Transparency Rule).

At Fatbeam, we believe that everyone has the right to open access to the Internet and that providers should not be able to interfere with or block web traffic or favor one customer's traffic over another's. We support net neutrality, which means that we do not: censor or block legal Internet content, applications, or services; favor content on our network over other content; prioritize traffic to deliver our Internet traffic, or anyone else's, faster than someone else's Internet traffic; make a judgement call on Internet content and slow down (AKA throttle) such traffic;

Specifically, in compliance with the Restoring Internet Freedom Order:

- Fatbeam's Network Management Practices – We do not block legal content, throttle legal Internet traffic, prioritize traffic coming from or owned by our affiliates, prioritize traffic in exchange for an additional or increased payment,
- The Commission requires ISPs to disclose their congestion management, application-specific behavior, device attachment rules and security which it provides this further information:
 - Congestion Management. Descriptions of congestion management practices, if any. These descriptions should include the types of traffic subject to the practices; the purposes served by the practices; the practices' effects on end users' experience; criteria used in practices, such as indicators of congestion that trigger a practice, including any usage limits triggering the practice, and the typical frequency of congestion; usage limits and the consequences of exceeding them; and references to engineering standards, where appropriate.
 - Application-Specific Behavior. Whether and why the ISP blocks or rate-controls specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard, or otherwise inhibits or favors certain applications or classes of applications.
 - Device Attachment Rules. Any restrictions on the types of devices and any approval procedures for devices to connect to the network.
 - Security. Any practices used to ensure end-user security or security of the network, including types of triggering conditions that cause a mechanism to be

invoked (but excluding information that could reasonably be used to circumvent network security).

- Service Description. A general description of the service, including the service technology, expected and actual access speed and latency, and the suitability of the service for real-time applications.
- Price. For example, monthly prices, usage-based fees, and fees for early termination or additional network services.
- Redress Options. Practices for resolving complaints and questions from consumers, entrepreneurs, and other small businesses.

The commercial terms of our broadband Internet access services can be found here:

<https://www.fatbeam.com/wp-content/uploads/2019/01/Terms-and-Conditions.pdf>

Our Privacy Policy can be found here: <https://www.fatbeam.com/wp-content/uploads/2019/01/Acceptable-Use-Policy.pdf>

Here is more information on the services we provide: <https://www.fatbeam.com/our-services/>